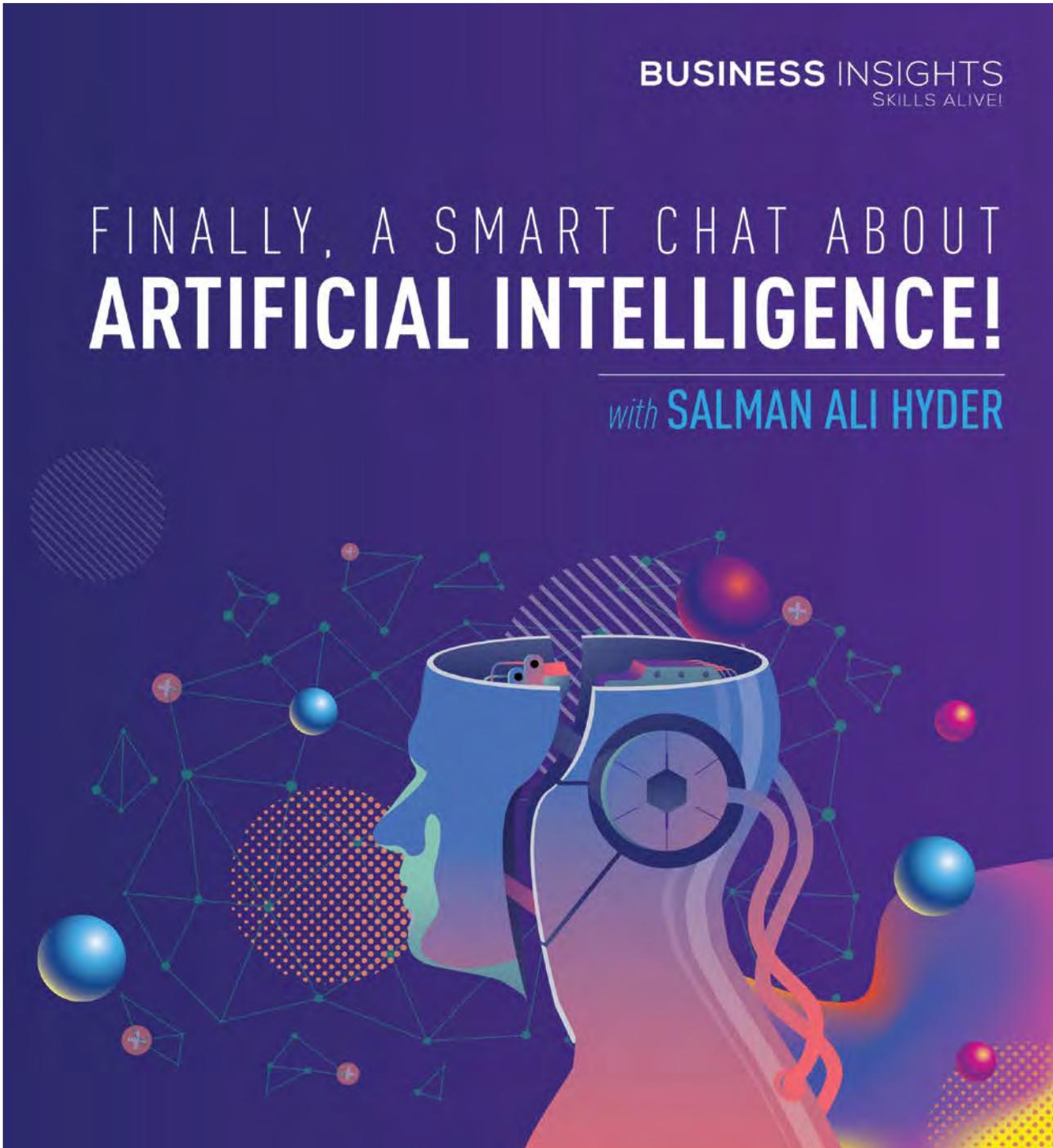


**BUSINESS INSIGHTS**  
SKILLS ALIVE!

## FINALLY, A SMART CHAT ABOUT **ARTIFICIAL INTELLIGENCE!**

*with* **SALMAN ALI HYDER**



Details on page 6

## MASTERING LEADERSHIP AGILITY

Dr Paul Aitken, the world-renowned guru on Mastering Leadership Agility (MLA), believes that personal and group leadership agility potential is inside all of us.

### Three Foundational Subjects

In the workplace, Dr Aitken discovered an ironclad rule: you don't get a promotion or extra perks unless you were a graduate. So at 20, he went back to school at the University of Aston in Birmingham where he studied economics, sociology and psychology. He later realised these three behavioural science subjects formed the ideal foundation for him to understand what makes people tick, and how one can benefit from becoming better at human to human links.

He explains that psychology taught him the science of motivation – what drives individuals to act and behave in certain ways. sociology taught him how to understand and appreciate the contribution of group behaviour, and economics showed him how businesses work together to produce sustainable prosperity and wealth for families, communities and countries. Every individual who aspires to practice leadership agility should therefore have a good grasp of these fundamental subjects, he notes.

### Making Yourself Redundant

A genuine leader wants his followers to become leaders too. "His aim is to make himself redundant by encouraging his followers to learn the practices of leadership, with the intention of being replaced by one or more of his followers," says Dr Aitken.

So, the leader ensures that all members in his team develop the leadership competence and confidence in taking the initiative in situations that require the coming together of their special knowledge or wisdom. This means everyone in the team will have to contribute to leadership because "the world is too complex and uncertain for one person to have all the answers".

### Leadership Agility

Dr Aitken moved to New Zealand where he worked under the deputy prime minister to create civil service CEO and director selection and development programmes. There he created leadership agility simulations to help participants prepare for crisis situations, significant change and people continuous improvement.

*“His aim is to make himself redundant by encouraging his followers to learn the practices of leadership, with the intention of being replaced by one or more of his followers.”*

– Dr Aitken

It was here that he came up with the concept of Leadership Agility which has two manifestations:

- the 'in-the-moment' agility where you quickly respond to different events by selecting the most appropriate leadership practice
- repeated agility practice that is sustained over time to create a culture of constant adaptation

Both manifestations added together, would ensure the people and the enterprises that they work for remain relevant and fit for the future purpose.

The first type of agility can occur when the fire alarm sounds and you 'just do it', that is, drop everything and act according to a well-rehearsed emergency rules.

The second manifestation is the leadership ability to create 'a culture of agility', where everyone is given permission and responsibility to adapt, challenge the status quo, pilot new approaches and not just operate in the business-as-usual mode in all aspects of the organisation, whether it is strategy, finance, sales and marketing, HR, or environmental and social responsibility.

### Learned Capabilities

From the feedback and case studies, Dr Aitken developed his 12 leadership agility practices. According to him, these are learned capabilities that require extensive exposure to and practice in a broad range of experiences where influencing others is key. The learners on-going development is supported by diagnosis, reflection, personal coaching and team facilitation, producing a level of emotional and mental resilience to change in them and, by extension, those who they manage and coach. Similar to learning to be a

better footballer by improving the passing, heading and shooting skills, leadership needs to be broken down into parts, so that each can be purposefully and intensively improved and put together into practice within and across people.

Specifically, leadership agility practice learners are better able to:

- understand the three vital mechanisms which underpin outstandingly productive leader-follower relationships
- understand the nature, operational detail and potential impact of the 12 leadership agility practices
- understand the impact of purpose and personal values on leadership practice and organisational outcomes
- explore the key principles and processes of sustaining a viable business during constant and uncertain change
- produce an action plan for enhancing their own contextualised leadership agility practice and related business development
- track their progress towards achieving mastery, and meeting sustainable individual, team, organisational, community and national improvement goals

With many years of experience in coaching and guiding learners, from many cultures and all walks of life, in the 12 leadership practices, Dr Aitken and his MLA leadership team, give their assurance: "Once learnt, the trusted relationships, powerful communication and purposeful knowledge creation and exchange generated will prove critical for all spheres of life, where deeper, constructive and kinder 'people to people' connections are increasingly vital to learning and functioning well together, as we ride the opportunities and challenges caused by winds and waves of change."

Interested in events like this? Visit [pd.sim.edu.sg/membership/learning-exchange](http://pd.sim.edu.sg/membership/learning-exchange) for more information.

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SIM PD X INSIGHT



**AVOID EXTINCTION!:  
DIGITAL BUSINESS  
STRATEGIES FOR SURVIVAL**

JUNE 10 & 11

Traditional business paradigms are becoming obsolete as firms race to compete in the digital economy. Rather than focus on any specific industry, the programme covers extremely effective principles, tools and techniques that are universally applicable and can be adapted to an array of business environments.

SIM PD X INSIGHT

	PROGRAMME	DATES	FEE
	<b>Enterprise Risk Management – A Practical Approach</b>	May 2 & 3	SIM Member : \$963.00 Non-SIM Member : \$1,123.50
<b>NEW</b>	<b>Everything You Need To Know About Cryptoassets, Blockchain &amp; ICO (Initial Coin Offering)</b>	May 13 & 14	SIM Member : \$1,605.00 Non-SIM Member : \$1,926.00
<b>SSG SF</b>	<b>Blue Ocean Strategy™ in Action</b>	May 23 & 24	SIM Member : \$1,819.00 Non-SIM Member : \$2,140.00
<b>NEW</b>	<b>Motivation Factor Navigator – Manage Motivation of a Diverse &amp; Virtual Workforce</b>	May 29	SIM Member : \$856.00 Non-SIM Member : \$1,027.20
<b>NEW</b>	<b>Harnessing the Power of Virtual Teams</b>	May 31	SIM Member : \$535.00 Non-SIM Member : \$642.00

SIM PD X LEADERSHIP

	PROGRAMME	DATES	FEE
	<b>Better Leaders Ask Better Questions</b>	May 14	SIM Member : \$454.75 Non-SIM Member : \$535.00
<b>SSG SF</b>	<b>Sustainable Leadership</b>	May 27 - 29	SIM Member : \$2,996.00 Non-SIM Member : \$2,996.00
	<b>The Job of the Manager (JOMAN): Essential Managerial Techniques</b>	May 29 - 31	SIM Member : \$1,337.50 Non-SIM Member : \$1,605.00

Types of Funding Available

**SSG** SkillsFuture Singapore Funding    **SF** SkillsFuture Credit    **UTAP** UTAP Funding    Other terms & conditions apply.

# SIM PD X PERFORMANCE

PROGRAMME	DATES	FEE
Positive Power & Influence®	May 2 & 3	SIM Member : \$2,086.50 Non-SIM Member : \$1,123.50
<b>Innovative Problem Solving &amp; Decision Making</b>	May 6, 7, & 13	For details, please call +65 6248 9419 or email funded-prog@sim.edu.sg
Assertiveness Skills for Managers	May 13 - 15	SIM Member : \$802.50 Non-SIM Member : \$963.00
Star Negotiator	May 28 - 29	SIM Member : \$1,177.00 Non-SIM Member : \$1,391.00
The Happiness Advantage: Orange Frog Workshop	May 30 - 31	SIM Member : \$1,498.00 Non-SIM Member : \$1,765.50

SSG  
SF

**Types of Funding Available**

SSG SkillsFuture Singapore Funding  
 SF SkillsFuture Credit  
 UTAP UTAP Funding  
 Other terms & conditions apply.

## CUSTOM PROGRAMMES



# 52%

of HR practitioners find it challenging to equip employees and managers to have the necessary skill sets for present and future responsibilities.

Our comprehensive range of executive programmes can help you develop a competitive workforce and achieve your training goals. There's no better time than now to start their learning journeys.

Contact us at [pd.sim.edu.sg/corporate](https://pd.sim.edu.sg/corporate) to find out more.

**SKILLS ALIVE!**

**Workplace & Workforce 4.0**

**NEW**

**Winning in the future of work**

What does it take to win in the future of work? How do you deal with the disruption caused by digital technologies, evolving business models and a changing workforce? This talk combines the hard sciences of technology and the 'heart' science of human engagement. Given the scale of ongoing disruptions, there is an urgent need to update the skills and perspectives of leaders in every industry and job function.

This talk provides the latest research, key insights and practices to better prepare leaders and employees to interact successfully with the ongoing massive disruption and foster extraordinary performance on an individual, team and organisational level.

**TALK OUTLINE:**

The M.A.G.I.C Formula for Workplace & Workforce 4.0

- **Meaning:** The meaning of work is different in a multigenerational workforce.
  - Understand the attributes, values and strengths of each generation to lead and foster a high performing cross-generational organisation.
- **Autonomous/Autonomy:** As the workplace becomes more autonomous, the workforce wants more autonomy. Be updated in the latest of how technology can be utilised in a workplace to enhance productivity, as well as how to foster responsible autonomy in our workforce.
- **Growth:** Be updated in the latest research and best practices in personal and professional development, as well as the psychology of flourishing to foster a thriving workforce.
- **Impact:** Learn how great organisations bring out the best in their workforce by engineering individual and team flow states.
- **Connection:** Learn how Relational Leadership fosters a prosocial culture and actively promote psychological safety in the workplace, which supports the cognitive, social and emotional well-being of our people at work.

**Nick Jarvis Tan** is an award winning behavioural scientist who specialises in maximising human performance, as well as fostering human connectedness in the workplace. As the principal trainer and facilitator of a global talent development firm that serves leading businesses, government institutions and non-profit organisations, he has helped hundreds of his clients grow their people and organisations, and made lasting improvements to their business performance.



A highly sought after speaker by top brands, Nick is known for his unique ability to blend and incorporate both Eastern and Western business philosophies and practices that produces paradigm shifting insights. His transformative signature programmes include facilitating processing labs for the C-suite level, corporate rejuvenation retreats in resorts across Asia for senior management teams, as well as achievement accelerators for emerging leaders.

Educated and trained as a behavioural scientist from the University of Notre Dame, Australia, Nick draws from the best practices and latest research in the fields of business, psychology, behavioural and cognitive sciences to equip individuals, teams and organisations with the skills and knowledge they need to achieve quantum breakthrough and performance.

**APRIL 25 (THURSDAY)**

**2.30 PM – 5 PM**

REGISTRATION FROM 2.15PM

**SIM MANAGEMENT HOUSE**

**COMPLIMENTARY FOR SIM MEMBERS**

\$40 SIM GE & SUSS ALUMNI

\$45 NON-MEMBERS

**REGISTER BY APRIL 18**

**Great Salespeople and Marketers tell GREAT Stories**

Today's customers are more sophisticated and knowledgeable than ever.

Use your most powerful and affecting stories to nurture and close leads; grow revenue and establish meaningful relationships. Amplify the spotlight on your product and convert unengaged prospects to loyal and passionate customers.

No one wants to be sold to anymore. But stories? They're as irresistible as they've always been

**TALK OUTLINE:**

- Master the six steps to craft an engaging storyline
- Identify your 'Narrative Hook' for different contexts and scenarios
- Incorporate storytelling into your business pitch for greater impact
- Connect emotionally with your audience to deliver a compelling presentation

**EXCLUSIVE!**

Receive a personal studio recording of your pitch as a benchmark of your learning.



With over 400 episodes produced across Asia, **Graham Brown** knows what it takes to craft a story that will engage your friends, colleagues, customers and business partners.

**APRIL 26 (FRIDAY)**

**9 AM – 5 PM**

REGISTRATION FROM 8.30 AM

**SIM MANAGEMENT HOUSE**

\$258 SIM MEMBERS

\$288 NON-MEMBERS

**REGISTER BY APRIL 18**

**Enjoy an additional 10% off with 3 or more sign-ups!**

**SKILLS ALIVE!**

**MAY 9 (THURSDAY)**

**2.30 PM – 5 PM**

REGISTRATION FROM 2.15 PM

**SIM MANAGEMENT HOUSE**

**COMPLIMENTARY FOR SIM MEMBERS**

\$40 SIM GE & SUSS ALUMNI

\$45 NON-MEMBERS

**REGISTER BY MAY 2**

**Finally, a Smart Chat About Artificial Intelligence (AI)! NEW**

Don't let the big buzzwords fool you. We've made Artificial Intelligence easy to understand!

Artificial Intelligence (AI) is one of the hottest buzzwords in business and across all industries today. AI technology is a crucial lynchpin of much of the digital transformation taking place today as organisations position themselves to capitalise on the ever-growing amount of data being generated and collected.

AI is nothing without data. The exponential speed of progress in Big Data, Predictive Analytics, Cloud, Blockchain, Robotic Process Automation, Intelligent Automation, Internet of Things, Social Media and many others, have fuelled the emergence of the often feared Artificial Intelligence.

So, what is AI? How will it impact us? What are the common misconceptions? Join us for this talk and look further ahead into the not-so-artificial future of artificial intelligence and how it can impact your life.

**LEARNING OUTLINE:**

- What is AI?
- Why is AI important?
- How AI works
- Debunking the myths and hypes
- Applications across industries
- AI in our lives – today and tomorrow
- Challenges of using AI
- Implications of using AI – social and economic impact and consequences

**WHO SHOULD ATTEND:**

This event is a MUST attend for all new managers, managers, senior managers, directors and decision-makers who are planning tech initiatives in their organisations that incorporate AI. They would benefit from knowledge of crucial insights and critical success factors to ensure their AI projects fly and their firms are future ready!

**Salman Ali Hyder** is a globally accomplished interim management and business transformation specialist. He leads organisational initiatives on enhancing corporate performance and has a track record of successfully executing projects across a wide range of mission critical areas. These include digital transformation (financial services, banking, sales, construction and infrastructure), strategy (development, validation and deployment), change management (people, process and culture), business enablement (enhancement of productivity, efficiency, capability and competency), quality management (Lean 6-Sigma Deployment & BPR), human capital management (talent management, learning & development and cross-cultural leadership), enterprise risk management, private equity & venture capital project advisory.

**PROFESSIONAL  
INTEREST GROUPS**



**INFORMATION TECHNOLOGY  
GROUP**

**APRIL 12 (FRIDAY)**

**1.30 PM – 4.30 PM**

REGISTRATION FROM 1.30 PM,  
AGM AT 1.45 PM

**DAIKIN AIRCONDITIONING  
(SINGAPORE) PTE LTD  
10 ANG MO KIO INDUSTRIAL PARK 2  
SINGAPORE 569501**

\$30 ITG MEMBERS

\$35 SIM MEMBERS

\$40 SIM GE & SUSS ALUMNI

\$45 NON-MEMBERS

**REGISTER BY APRIL 1**

**Limited to 25 seats ONLY and registration is on a first-come first-served basis.**

**2019 SIM Membership e-Event Pass is applicable.**

**Note: All participants will be subjected to clearance from Daikin Airconditioning (Singapore) Pte Ltd. All participants are to provide the following information: name, designation and organisation.**

**Visit to Daikin IoT Showroom**



Daikin Airconditioning (S) Pte Ltd is a subsidiary of Daikin Industries Ltd. As The only Japanese air conditioning (AC) specialist, Daikin applies cutting-edge technologies to enhance man's inner space, providing the comfort of sophisticated AC systems to thousands of Singaporeans' home, educational and recreational needs, now and in the near future. Apart from delivering premium, energy-efficient products that allow its customers to enjoy quality lifestyles, Daikin also values the relationship with its customers. It aims to be "Everywhere With You", in a partnership that begins by putting customers first. Always.

For more than 40 years, Daikin has been touching the lives of Singaporeans. Set up here in 1968, Daikin has mirrored the nation's growth and gone on to achieve many firsts in Singapore. When the nation's Housing and Development Board (HDB) was paving the way to house Singaporeans of growing affluence, Daikin was the first to introduce multi-split AC systems to HDB homeowners. As businesses boomed, Daikin also introduced to the island in 1986, the world's first super-efficient VRV® Systems for commercial buildings.

More recently, Daikin popularised inverter technology to address the country's quest for greater eco-friendly and energy efficient products. In short, the Daikin story in Singapore is intertwined with the glowing success of this nation-state.

**VISIT OUTLINE:**

- Smart Control Solutions (for VRV)
  - Our remote monitoring system, the integration of energy monitoring and fault prediction into a single platform to help building owners achieve their Green Mark Certifications.
  - Our smart centralised controls (ITM & SVM) helps building owners have an overview control of all the fan coil units in all their buildings.
- Smart Office
  - The integration of the SVM into the office space for easily accessible controls.
  - Our wide range of highly efficient EC motor FCUs and AHUs to serve each of your needs.
- Smart Home
  - D'Smart Home demonstration for the integration of all home appliances, devices and fan coil units.
- Smart Installation Solutions
  - Daikin Gas Tight Joints
  - Header Pack
  - Precision Piping Method

In collaboration with:

**BUSINESS INSIGHTS**  
31s INNOVATIVE INDUSTRY INSIGHTS

## The Untold Secrets to Retain Key Talent

Why do some people choose to leave and some stay in an organisation? What if those leaving are your key talents? How do you retain them? What are the underlying reasons for leaving and how do we find out?

### WORKSHOP OUTLINE:

- Understand the early exit triggers/signs as prevention is better than cure
- Internalise what research says and what should we be doing differently
- Corporate case studies and ways to tackle retention
- The 3Cs and the intervention model to retain your key talent

**Sharon Seet** has a master's degree in human capital leadership (coupled with a CIPD Level 7 Advanced Diploma). She is also a certified HR professional and is certified in Harrison Assessment – a psychometric tool in employee development and recruitment. She is passionate about people and has over 13 years of strategic HR leadership and business partnering experience, and 10 years at human capital leadership with a track record of developing regional and diverse teams in a global environment for commercial, start-up rep offices and manufacturing. She is experienced in conducting coaching sessions at the individual and team level.



## HCiG HUMAN CAPITAL INTEREST GROUP

APRIL 6 (SATURDAY)

### SIM MANAGEMENT HOUSE

9.30 AM – 12.30 PM

REGISTRATION FROM 9.15 AM,  
AGM CUM REFRESHMENTS AT 12.30 PM

\$35 HCIG MEMBERS  
\$40 SIM MEMBERS  
\$45 SIM GE & SUSS ALUMNI  
\$50 NON-MEMBERS

REGISTER BY MARCH 31

2019 SIM Membership e-Event Pass is applicable.

## Visit to DHL Innovation Centre



DHL is the leading global brand in the logistics industry. The DHL family of divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 360,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global trade flows. With specialised solutions for growth markets and industries including technology, life sciences & healthcare, energy, automotive and retail, a proven commitment to corporate responsibility and an unrivalled presence in developing markets, DHL is decisively positioned as 'The logistics company for the world'.

DHL is part of Deutsche Post DHL Group. The group generated revenues of more than 60 billion euros in 2017.

### PROGRAMME OUTLINE:

- 1 PM Meeting point/Registration outside Buangkok MRT station
- 1.15 PM Leave for DHL Innovation Centre
- 1.40 PM Arrival at DHL Innovation Centre
- 1.45 PM IQMG Annual General Meeting
- 2 PM Innovation Centre Tour
- 3.30 PM Presentation by DHL
- 4 PM Networking/Light refreshments
- 4.30 PM End of tour
- 4.45 PM Back to Buangkok MRT station

In collaboration with:

**BUSINESS INSIGHTS**  
3Is INNOVATIVE INDUSTRY INSIGHTS

Note: All participants will be subjected to clearance from DHL Express (Singapore) Pte Ltd. All participants are to provide the following information: name, designation and organisation.

## iQMG INNOVATION & QUALITY MANAGEMENT GROUP

APRIL 26 (FRIDAY)

1 PM – 4.45 PM

REGISTRATION AT 1 PM,  
AGM AT 1.45 PM

### REGISTRATION OUTSIDE BUANGKOK MRT STATION

\$30 IQMG MEMBERS  
\$35 SIM MEMBERS  
\$40 SIM GE & SUSS ALUMNI  
\$45 NON-MEMBERS

REGISTER BY APRIL 15

2019 SIM Membership e-Event Pass is applicable.

Limited to 30 seats ONLY and registration is on a first-come first-served basis.

## 中美贸易战对股市的冲击

BMG AGM + Workshop:

The Impact of Sino-US Trade War on Singapore Stock Market

中美于2018年7月6日展开贸易战，中国及亚太股市已经急速往下滑，美股为什么还继续往上升至10月的历史新高？

中国是不是误判中美贸易战对中国经济的影响？

中美达致停战协议是否可以把股市推向新高？

新加坡股市接下来一年的展望。

**吴茂利先生**拥有超过20年的投资研究经验。他于1993年在华侨银行投资研究担任研究分析师。之后，曾经在大和研究所担任策略师，在威豪证券担任研究主管以及在鑫道投资分析公司担任独立董事。

从1995年第八波道“早安您好”开播时吴先生就成为新传媒的股市分析嘉宾。至今还经常受邀担任新传媒第八波道及958资讯第一台财经节目的嘉宾。

除了新传媒，吴先生也曾受邀担任新加坡交易所，新加坡技术分析师协会，新加坡扶轮社等的股市分析座谈会的嘉宾。



企业管理学会

BUSINESS MANAGEMENT  
GROUP

4月6日(星期六)

2 PM – 5 PM

登记及午餐从12.30 PM开始  
会员大会在1.45 PM/茶点在3.30 PM

### 新加坡管理学院分院 SIM MANAGEMENT HOUSE

\$30 企业管理学会会员  
\$35 新加坡管理学院会员  
\$40 新加坡管理学院全球教育毕业生  
协会及新跃社科大学毕业生协会  
\$45 非会员

报名截止日期: 3月28日

2019 SIM Membership e-Event Pass is applicable.

# CONNECTIONS

ALL THINGS MEMBERS

## SIM ANNOUNCEMENT 54<sup>th</sup> SIM Annual General Meeting

**DATE:**

May 30 (Thursday)

**TIME:**

6 PM Registration

6.30 PM AGM followed by reception

**VENUE:**

Lee Foundation Auditorium, SIM Management House  
41 Namly Avenue, Singapore 267616

AGM papers and materials will be duly sent.

Please complete and return this registration form to Events Management  
Singapore Institute of Management, SIM Management House, 41 Namly Avenue, Singapore 267616  
T: 6246 6746 • F: 6462 5751 • E: pdevents@sim.edu.sg

You can also register online by clicking on respective events on the membership events calendar at [pd.sim.edu.sg/ms](http://pd.sim.edu.sg/ms)

All fields are mandatory and data will be used for event registration only.

NAME: DR | MR | MS

NAME AS IN NRIC | PASSPORT

NRIC NO:

COMPANY NAME:

TEL:

(O)

(M)

MEMBERSHIP NO:

EMAIL:

PLEASE INDICATE:

INDIVIDUAL MEMBER  CORPORATE MEMBER

SUSS ALUMNI (ALUMNI NO. \_\_\_\_\_)

NON-MEMBER

SIM GE ALUMNI

INTEREST GROUP MEMBER (GROUP: \_\_\_\_\_)

PAYMENT OPTIONS:

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SINGAPORE INSTITUTE OF MANAGEMENT FOR

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MASTERCARD

CREDIT CARD NO:

NAME OF CARDHOLDER:

EXPIRY DATE:

SIGNATURE:

AMOUNT: \$

AS PER CREDIT CARD

BUSINESS INSIGHTS		DATE	TIME	FEE (MEMBERS) SIM   UNI   NON
<input type="radio"/>	Workplace & Workforce 4.0	APR 25	2.30 PM - 5 PM	40   45
<input type="radio"/>	Great Salespeople and Marketers tell GREAT Stories	APR 26	9 AM - 5 PM	258   288
<input type="radio"/>	Finally, a Smart Chat About Artificial Intelligence (AI)!	MAY 9	2.30 PM - 5 PM	35   40   45
PROFESSIONAL INTEREST GROUPS		DATE	TIME	FEE (MEMBERS) IG   SIM   UNI   NON
<input type="radio"/>	HCIG The Untold Secrets to Retain Key Talent	APR 6	9.30 AM - 12.30 PM	35   40   45   50
<input type="radio"/>	ITG Visit to Daikin IoT Showroom	APR 12	1.30 PM - 4.30 PM	30   35   40   45
<input type="radio"/>	IOMG Visit to DHL Innovation Centre	APR 26	1 PM - 4.30 PM	30   35   40   45
<input type="radio"/>	BMG BMG AGM + Workshop: The Impact of Sino-US Trade War on Singapore Stock Market	APR 6	2 PM - 4.30 PM	30   35   40   45

**LEGEND**

SIM - SIM Members Uni - SIM GE / SUSS Alumni Non - Non-members  
IG - Respective Interest Group members only

**Registration and Payment:** A place will be reserved for you upon receipt of your registration. Please inform us in writing of any change in registration. Full fee will be charged if withdrawal is made less than one week before commencement. All fees are inclusive of 7% GST. All cheque/bank drafts must be made payable to 'Singapore Institute of Management', crossed and marked 'A/C Payee only', with the activity title indicated on the back. All registration and payment should reach us by the activity registration closing date.

**Cancellation:** SIM reserves the right to make any amendments, cancel and / or change the programme, speaker, date or venue if warranted due to unforeseen circumstances.

**PDDPA:** During the course of your attendance at any SIM events, photograph(s) or video image(s) of you may be taken or recorded for news and publicity purposes. For detailed information, please visit <http://www.pd.sim.edu.sg/personal-data-protection-policy>

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